



Happy Planet Thai Chicken Soup 500mL – Product Recall

March 14th, 2018

Happy Planet Foods Inc. has issued a voluntary product recall of Happy Planet Thai Chicken Soup 500mL with best before dates between March 31, 2018 to May 09, 2018 due to this product not meeting our high product quality standards.

No illness has been reported as a result of consuming this product. We have been proactive in working with the Canadian Food Inspection Agency (CFIA) in regards to this recall. We will continue to update our consumers and partners if any further information becomes available.

Which product is impacted by this recall?

Only the following product is included in this voluntary recall:

Happy Planet Thai Chicken Soup 500mL

BB: MR 31 2018, AL 03 2018, AL 05 2018, AL 11 2018, AL 13 2018, AL 19 2018, AL 26 2018, MA 04 2018, MA 09 2018

Product code 61727

UPC code 7 79172 61727 8

Are any other Happy Planet Foods products impacted?

Only the product listed above is involved. This voluntary recall does not impact any other Happy Planet soups or beverages.

What further actions has Happy Planet Foods taken as part of this voluntary recall?

Food quality is our top priority and we've put proactive measures in place to remove the affected products from the market. We have already notified our distribution and retail partners to remove the products listed above from stores. We will continue working with CFIA to ensure that our consumers and partners have pertinent information.

What if I have already eaten this product? Should I be concerned?

No illness has been reported linked to consumption of the earlier mentioned Happy Planet Thai Chicken Soup.

How do I get a refund?

Consumers who purchased the involved product (see above) are urged to contact our Consumer Services and simply provide a photo of the package or if it's already been thrown out, to provide a copy of the purchase receipt and we will be pleased to issue a replacement product voucher; Consumer Services 1-800-811-3213 or email happy@happyplanet.com

We apologize for any inconvenience that this may have caused and thank you for your ongoing support.

Rex Sheehy, President
Happy Planet Foods